



# HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT

**A**

Your account information including Account Number, Service Address, Statement Date and Service Period are clearly displayed in the top right corner of the statement.

**B**

The Previous Balance is the amount that was due on the previous month's bill. This section also displays any outstanding charges due on the account listed as Past Due Forward.

**C**

Individual charges are displayed here. Each type of service is subtotaled.

**D**

This is the Total Amount Due, including any past due charges carried over from previous billing cycles.

**E**

This is one of three message areas that we will use to display important information each month. Additional messages are located on the back of the bill.

**F**


Track your current water and/or electric consumption with convenient graph(s) located here. Compare your current usage to your usage last year and set conservation goals.

**G**

Detach this pay stub and return with your payment. On this pay stub, you will find your Account Number, Service Address, Statement Date, the Due Date and the Total Due. If the amount you are paying is different than the amount due, please write the payment amount in the Amount Enclosed space. Checks should be made payable to Sun Prairie Utilities, and should always include your account number. Please do not staple, tape or fold your check or pay stub.

**H**


Be sure to check the back of the billing statement for more usage details and other important information.



PO BOX 867  
125 W. Main Street  
Sun Prairie, WI 53590  
(608) 837-5500  
www.sunprairieutilities.com

**Statement**


Customer: [1/1]  
Account Number: **A**  
Service Address:  
Statement Date:  
Service Period:  
Bill Type:

Find us on:  
 **facebook.**

STATEMENT ACTIVITY			
	RATE	USAGE	CHARGES
PREVIOUS BALANCE			243.55
PAYMENT 03/13/2012			-243.55
PAST DUE FORWARD			0.00
<b>ELECTRIC SERVICE:</b>			
Meter Charge CGIS			8.00
Energy Charge	0.11780	1012.00	119.21
Power Cost Adjustment	0.01200		12.14
State Tax			.05
County Tax			.005
<b>TOTAL ELECTRIC CHARGES</b>			<b>147.02</b>
<b>WATER SERVICE:</b>			
Customer Charge C.625			9.00
First 1400cu ft of usage		1.00	3.05
<b>TOTAL WATER CHARGES</b>			<b>12.05</b>
<b>SEWER SERVICE:</b>			
Customer Charge CS.625			3.30
Sewer Usage	3.94000	1.00	3.94
<b>TOTAL SEWER CHARGES</b>			<b>7.24</b>
<b>COMMITMENT TO COMMUNITY:</b>			
<b>TOTAL COMMUNITY CHARGES</b>			<b>1.66</b>
<b>CURRENT CHARGES</b>			<b>167.97</b>
<b>AMOUNT DUE</b>			<b>167.97</b>



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Account Number:  
Service Address:  
Statement Date:

**G**

<b>CURRENT CHARGES</b>	
DUE DATE: 04/30/2012	TOTAL DUE: \$167.97
AFTER LATE CHARGES APPLIED: \$172.15	
AMOUNT ENCLOSED:	

|||

CUSTOMER NAME  
1234 MAIN STREET  
SUN PRAIRIE, WI 53590

|||

SUN PRAIRIE UTILITIES  
PO BOX 867  
SUN PRAIRIE, WI 53590-0867

**H**

It's easy to forget how powerful electricity can be. But over 50,000 house fires start each year from common electrical safety mistakes. A few simple changes like checking cords for damage, using surge protectors, and scheduling appliance tune-ups can help you stay safe. For more tips, contact us today!

**E**

**Electric Usage Comparison**

Month	Last Year (kWh)	This Year (kWh)
Last Month	581	1417
This Month	581	1417

**F**

**Water Usage Comparison**

Month	Last Year (Cubic Feet)	This Year (Cubic Feet)
Last Month	581	1417
This Month	581	1417

**F**

QUESTIONS ABOUT YOUR NEW BILL? CALL 608-837-5500.



# HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT CONTINUED...

**I**

Just like on the front, your account information including Account Number, Service Address, Statement Date and Service Period are clearly displayed in the top right corner of the back side of your statement.

**J**

Details related to your current and previous meter readings can be found here.

**K**


Electric and/or water usage per month will be displayed in graphs here.

**L**

These two boxes will display billing messages from Sun Prairie Utilities. Be sure to check here for energy conservation tips, safety information, updates, and other useful information.

**M**

In this section you will find contact and payment information.



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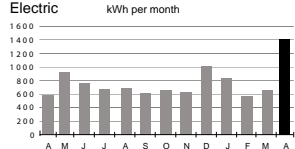
Customer: **I**  
Account Number:  
Service Address:  
Statement Date:  
Service Period:  
Bill Type:

**Current Meter Information**

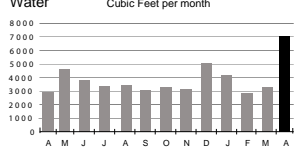
METER	SERVICE	READ DATE	# DAYS	CODE	CURRENT	PREVIOUS	MULTI	USAGE	UNITS
000003531	ELECTRIC	04/02/2012	19	MR	40830	39770	1	1060	KWh
0059221294	WATER	04/02/2012	19	RR	0691	0686	1000	5000	Cu Ft

**Usage** **K**

**Electric** kWh per month



**Water** Cubic Feet per month



Lowering your energy costs is easy once you know where to start. And that's what our free online energy analysis is all about. With answers to some basic questions about things like the age and condition of insulation, electronics and major appliances you can finally pinpoint the energy wasters in your home. **L**

Even better, you'll know exactly what to do about them, thanks to 24-hour access to our easy-to-use tools, including an energy library and an interactive house with practical, room-by-room advice. There are even online home improvement calculators that can figure out just how much money an upgrade (like new insulation) could save. Turns out, they can save a lot. Visit the Home Energy Suite online at [wppienergy.org/homeenergy](http://wppienergy.org/homeenergy).

When does being local matter most? When our neighbors can count on our quick response, especially after a storm. We'll make sure danger passes with the storm, and you can do your part, too. Turn off lights and unplug your devices while the power's out. Avoid flooded areas and debris. Stay in your home or vehicle and give us a call.

With public power, the good we do stays right here. Because we're here. For you. Learn more at [whypublicpower.org](http://whypublicpower.org).

**CONTACT US**  
(608) 837-5500 Anytime.  
Business Office Hours Monday - Friday 8:00 am - 4:30 pm  
Off-hour calls are redirected to answering service.  
[information@sunprairieutilities.com](mailto:information@sunprairieutilities.com)

**DUE DATE**  
Your current charges are due and payable by the due date shown on this statement. A 3% late payment fee will be applied to bills not paid within 20 days from issuance.

**POWER COST ADJUSTMENT (PCA)**  
The PCA provides monthly adjustment of power costs relative to base rates. This adjustment can be positive or negative, which will increase or decrease your monthly energy costs. This assures you get charged the actual cost of energy consumed.

**BUDGET BILLING**  
This plan estimates annual usage and an equal payment each month over our budget year (July-June).

**STORM WATER CHARGE**  
This is a City charge for storm water runoff of the impervious area of your property. Call City of Sun Prairie Engineering at 837-3050 if questions.

**M**

**PAYMENT OPTIONS**  
**ELECTRONIC BILL PAYMENT** - a FREE electronic transfer of funds from your savings or checking account.

ONLINE - from our website [www.sunprairieutilities.com](http://www.sunprairieutilities.com).


CREDIT CARD - online Visa/ Master Card/ check.

CALL - 1-877-885-7968 with check or credit card.

IN PERSON - cash, check, money order at 125 W. Main St.

AFTER HOURS - night deposit at front door and drive-up at 125 W. Main St., 24/7 online or call 1-877-885-7968.

**METER READING CODES**  
MR = Meter Read  
CR = Customer Read  
RR = Reread  
CE = Computer Estimate  
ME = Manual Estimate  
PR = Phone Read

Shared strength through  WPPI Energy

## WE ARE YOUR LOCAL RESOURCE



Shared strength through  WPPI Energy

### QUESTIONS ABOUT YOUR NEW BILL? PLEASE CALL 608-837-5500.

At Sun Prairie Utilities, we believe affordable public power strengthens our community and helps our neighbors. That's why, through WPPI Energy, we're partnering with other local not-for-profit utilities to share resources and lower costs.

**QUESTIONS ABOUT YOUR NEW BILL? CALL 608-837-5500.**